

# Food quality is a differentiator

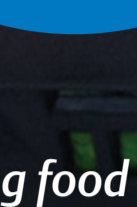
Brand reputations are built on the promise of delivering consistently exceptional food and dining experiences.



Willing to pay more for **healthier foods**



Consider food quality, taste and appearance as **key dining criteria**



Global sales of healthy food products were estimated to reach **\$1 trillion** by 2017

*Protecting food quality and sustainability*

# Consumers demand fresh, healthy convenience

As consumer preferences evolve, retailers attempt to meet rising expectations with new format and merchandising strategies.



Ingredient-savvy, **health-conscious consumers** demand fresh, organic and locally sourced foods



**61 percent** of millennials purchase prepared food at a convenience store at least once a month



**67 percent** of grocery stores' perimeter (fresh) categories sales have increased in the last 12 months

*Ensuring human comfort and health*

## Convenience Store – Foodservice Focus

# Fresh prepared foods in friendly stores attract new customers and profits.

## Push fast menu changes across the enterprise

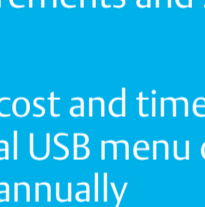
### Challenge:

A leader in the convenience store foodservice space was relying on manual methods via USB data stick distribution to push menu changes to its growing network of stores. They needed a way to ensure consistency by automating the menu-updating process.

### Solution:

Emerson's connected kitchen initiative provided the necessary framework:

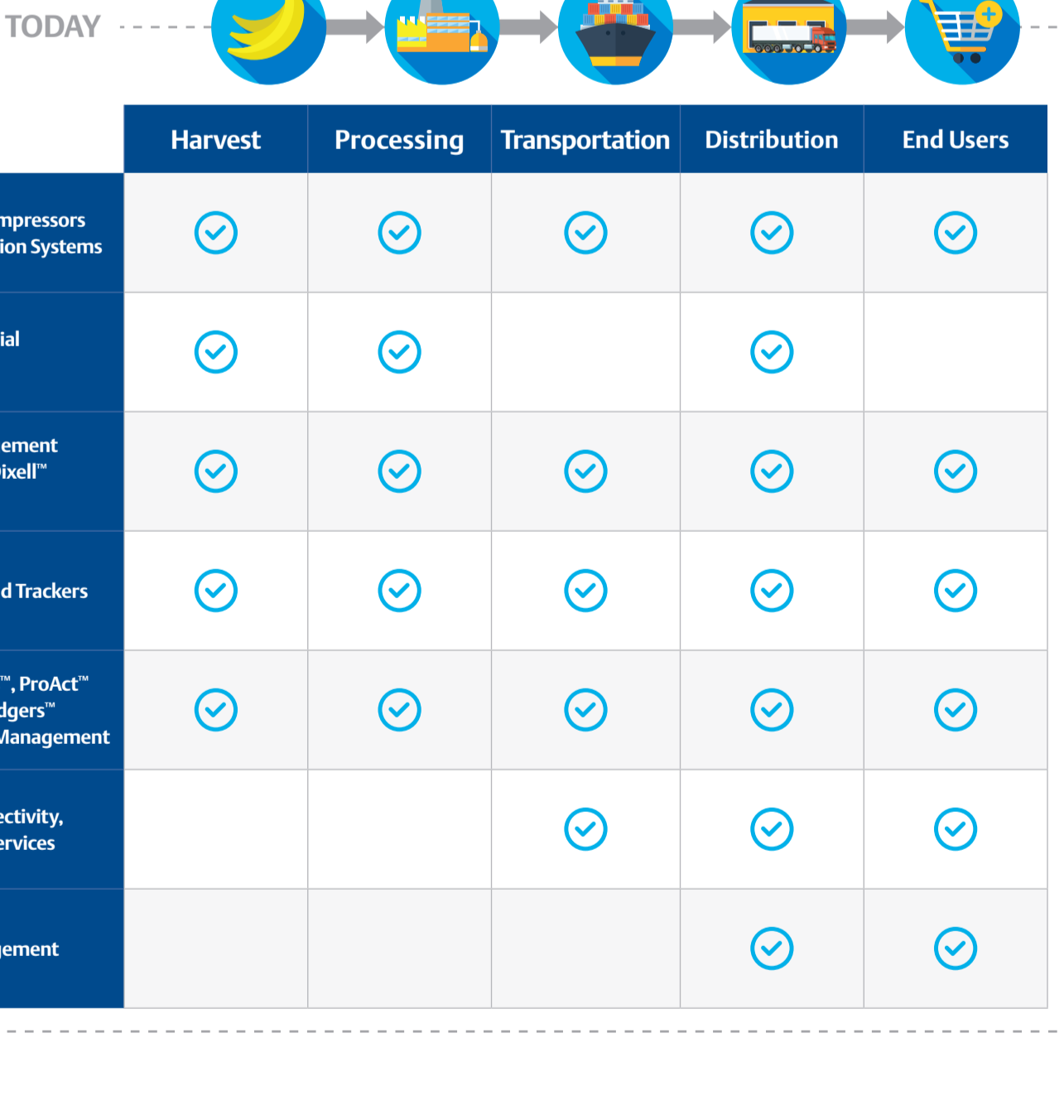
- Enables communication to connect to ovens using secure Wi-Fi
- Cooking instructions are pushed to ovens for automated updates
- Verification process confirms successful upload for food safety and quality



### Results:

- Automatic upload reduces labor requirements and store disruptions
- Eliminates cost and time associated with manual USB menu distributions, up to \$1M annually
- Increases revenue, menu flexibility for regional/seasonal variances

# Emerson has solutions for critical areas, applications and markets



## Additional Emerson Solutions:

### Conditions Control, Management and Insights

- Electronics and facility controls
- Oversight services for cargo
- ProAct connectivity and monitoring
- ProAct software, apps and services
- ProAct service center
- Transformative Wave HVAC and RTU management systems
- Cooper-Atkins temperature management systems
- REFCON vessel and terminal monitoring

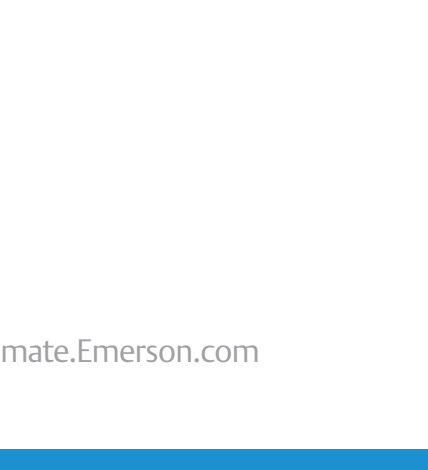
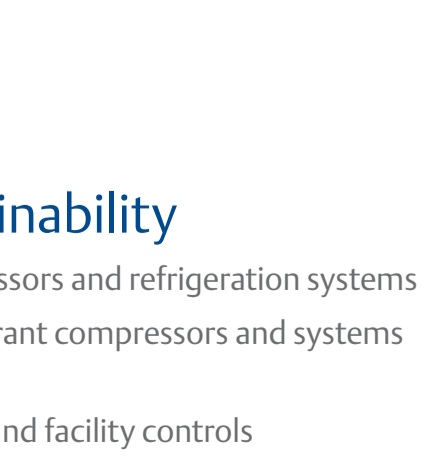


### Food Safety and Quality

- Copeland efficient compressors and refrigeration systems
- Cooper-Atkins temperature monitoring and management
- Dixell parametric, system and facility controls
- Electronics and controls
- Cargo trackers and loggers
- ProAct connectivity and monitoring
- ProAct alarm management and food quality services
- Vilter industrial refrigeration
- REFCON vessel and terminal monitoring

### Infrastructure and Maintenance

- Copeland efficient compressors and refrigeration systems
- Dixell parametric, system and facility controls
- Electronics and facility controls
- Project management services
- ProAct connectivity and monitoring
- ProAct Site Manager, apps and PSC services
- ProAct software, apps and services for facilities
- Transformative Wave HVAC and RTU management systems
- Vilter industrial refrigeration



### Energy and Sustainability

- Copeland efficient compressors and refrigeration systems
- Copeland alternate refrigerant compressors and systems and refrigeration systems
- Dixell parametric, system and facility controls
- Electronics and controls
- Commissioning services
- ProAct connectivity and monitoring
- ProAct reporting, services and insights
- Transformative Wave HVAC and RTU management systems